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education

**MPUMALANGA PROVINCE
REPUBLIC OF SOUTH AFRICA**

**NATIONAL
SENIOR CERTIFICATE**

GRADE 12

**TOURISM
MARCH 2024**

MARKS: 100

TIME: 1 HOUR 30 MINUTES

This question paper consists of 12 pages.



INSTRUCTIONS AND INFORMATION

Read the instructions carefully before answering the questions.

1. This questions paper consists of THREE sections.
 - SECTION A: Short Questions.
 - SECTION B: Map Work and Tour Planning
 - SECTION C: Domestic, Regional and International Tourism
2. Answer all the questions.
3. Start EACH question on a NEW page.
4. In QUESTION 3.2.3, round off your answer to TWO decimal places.
5. You may use a non-programmable calculator.
6. Use the mark allocation for each question as a guide to the length of your answer.
7. Write neatly and legibly.
8. The table below is a guide to help you allocate your time according to each section.

SECTION	TOPIC	MARKS	TIME (MINUTES)
A	Short questions: All topics	20	20
B	Map Work and Tour Planning	48	45
C	Domestic, Regional and International Tourism	32	25
	TOTAL	100	90



SECTION A : SHORT QUESTIONS**QUESTION 1**

1.1. Various options are provided as possible answers to the following questions. Choose the correct answer and write only the letter (A-D) next to the question number (1.1.1-1.1.5) in the ANSWER BOOK, for example 1.1.11. E.

1.1.1. The country hosting a global event is known as...

- A Nation
- B Host
- C Host nation
- D Country

1.1.2. Hosting a global event can result in the... of the country's GDP

- A Increase
- B Decrease
- C Downfall
- D Destruction

1.1.3. TSI stands for the following...

- A Tourist Safe Initiative
- B Tourism Safe Initiative
- C Tour Safe Initiative
- D Tourism Safety Initiative

1.1.4. This is **NOT** one of the four modes of transport

- A Air transportation
- B Water transportation
- C Space transportation
- D Road transportation

1.1.5. Vaccinations not obtained from a travel clinic are considered.

- A Recommended
- B Valid
- C Compulsory
- D Invalid



1.1.6. The disease caused by drinking contaminated (polluted) water:

- A Malaria
- B Yellow fever
- C Cholera
- D Bird flu

1.1.7. A global event that takes place every FOUR years

- A FIFA World Cup
- B Tour de France
- C Comrades Marathon
- D Wimbledon

1.1.8. GDP stands for...

- A Global Domestic Product
- B Gross Domestic Product
- C Gross Development Product
- D Global Development Product

1.1.9. This is **NOT** part of the format of an itinerary.

- A Time
- B Transport
- C Accommodation
- D Stops for meals

1.1.10 This kind of passport is issued to someone who is travelling internationally on official business for the country

- A Diplomatic passport
- B Official passport
- C Temporary passport
- D General passport

(1 x 10) (10)



- 1.2. Choose a description from COLUMN B that matches the sporting event in COLUMN A. Write only the letter (A-F) next to the question numbers (1.2.1. - 1.2.5) in the ANSWER BOOK.

COLUMN A	COLUMN B
1.2.1. Olympic games	A Is the largest incoming travel trade exhibition in Africa and is held annually.
1.2.2 Tourism Indaba	B The world's largest ultra-marathon.
1.2.3 Tour de France	C Is a prestigious annual international tennis champion ship.
1.2.4 Comrades Marathon	D An annual cycling race held mainly in France
1.2.5 Wimbledon	E Hosted every two years both in the summer and winter.
	F A forum of the governments of the seven of the world's largest economies.

(5 x 1) (5)

- 1.3. Give ONE travel document for EACH of the following descriptions by choosing a word/term from the list below. Write only the word/term next to the question numbers (1.3.1-1.3.5) in the ANSWER BOOK, e.g., 1.3.6. Passport.

Health certificate; Covid-19 test; PPE; tourist visa; IDP; tax certificate; transit visa; Schengen Visa

- 1.3.1 This document may be required to allow certain tourists entrance to Europe.
- 1.3.2 This document is issued by the Department of Home Affairs allows South Africans to travel internationally.
- 1.3.3 A tourist will need this document to do sightseeing at a stopover city en route to the destination.
- 1.3.4 Countries will require these results from tourists travelling internationally during the 2020-2021 global pandemic.
- 1.3.5 This document proves as evidence that a tourist has been vaccinated against yellow fever.


(5 x 1) (5)

TOTAL SECTION A: [20]



QUESTION 3

3.1. Read the scenario below and answer questions that follow.

	<p>Jimmy is a South African who just came back from his adventure trip in the Amazon Forest. He just landed at OR Tambo International Airport. Upon disembarking on his flight, he proceeded to the Red Channel at customs.</p>
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- 3.1.1. Name the public sector responsible for ensuring that travellers comply with the relevant custom's regulations at South Africa's international airports. (1)
- 3.1.2. Provide TWO reasons why Jimmy proceeded to the red channel at customs (4)
- 3.1.3. Briefly explain what custom duty is (2)
- 3.1.4. Differentiate between restricted and prohibited goods (4)
- 3.2. Criminal activities at the OR Tambo International Airport have increased significantly and tourists had been warned to be careful.
- 3.2.1. State what **TSI** stand for (1)
- 3.2.2. Provide TWO safety measures to Jimmy once he had landed at the OR Tambo International Airport in South Africa. (4)
- 3.2.3. Jimmy brought back three bags from his trip that needed wrapping. The wrap costs R75 per bag. Calculate how much from his budget he would have to dedicate to the baggage wrapping. (3)

[19]

QUESTION 4

4.1. Study the image below and answer the questions that follow



- 4.1.1. Give the name of the organisations displayed on the picture above (1)
- 4.1.2. Differentiate between Compulsory and Recommended vaccinations (4)
- 4.1.3. State the disease which vaccination is compulsory for. (1)
- 4.1.4. Provide THREE precautions that can prevent a tourist from contracting Cholera (3)
- 4.1.5. State the main objective of the organisation mentioned in QUESTION 3.1.1. (2)
- 4.1.6. Explain what a health certificate is (2)
- 4.1.7. Choose the correct word(s) from the statement below.
- Travellers can obtain a health certificate at a (private clinic/travel clinic) (1)
- 4.1.8. Complete the following statement:
- The_____ monitors the allocation of _____ certificates. (2)

[16]

TOTAL SECTION B: 48



SECTION C : DOMESTIC, REGIONAL AND INTERNATIONAL TOURISM**QUESTION 5**

5.1. Study the pictures below and answer the questions that follow.



- 5.1.1. State the type of event illustrated in the pictures above (2)
- 5.1.2. Explain the concept 'global event' (2)
- 5.1.3. Global events have various positive impacts on international tourism. Discuss THREE positive impacts of global events on international tourism (6)
- 5.1.4. In a table, compare and list ONE advantage and ONE disadvantage for the host country if they host a global event (4)



5.2. Read the article below and answer the questions that follow



More than 100 people were killed in northern Gaza where Israeli troops opened fire Thursday, triggering panic as hungry Palestinian civilians were gathering around food aid trucks, Palestinian officials and eyewitnesses said.

CNN is unable to independently confirm the death toll, and the Israeli military has given a different account of the circumstances.

What we know: The carnage unfolded early Thursday when a group of trucks carrying desperately needed aid arrived at Haroun Al Rasheed Street in western Gaza City, in the Sheikh Ajleen neighborhood.

People had swarmed around the newly arrived aid trucks when Israeli forces started shooting, according to witnesses. Many of the victims died when they were run over by trucks, according to one account.

As the aid trucks tried to escape the area, others were accidentally rammed, causing further deaths and injuries, an eyewitness told CNN.

[adapted from: <http://edition.cnn.com>]

- 5.2.1. Identify the type of political situation in the article above. (1)
- 5.2.2. Explain TWO negative impacts of the above-mentioned political situation has on the tourism industry of the country being invaded. (4)
- 5.2.3. Discuss why it is important for a country like South Africa should issue out warnings to its citizens about political situations like the one mentioned above when they desire to travel to other countries. (2)
- 5.2.4. Assess the above-mentioned political situation and state TWO ways it will affect the tourism industry of the invaded country. (4)



- 5.3. Read the extract below and answer the questions that follow.

Flash Flooding Kills 21 in South African Coastal Province

JOHANNESBURG —

Flash floods killed over a dozen people in the small town of Ladysmith in KwaZulu-Natal province, South African officials said Saturday.

“As of Friday, 29 December 2023, a total of 21 bodies have been recovered,” said police spokesperson Colonel Robert Netshiunda.

The floods hit the town on Christmas Day, destroying about 1,400 homes, with the death toll expected to rise as an unconfirmed number of people are still missing, he said.

Search and rescue teams have been scouring rivers to recover bodies, Netshiunda said. The operation is expected to continue throughout the weekend.

Tragedy hit one family in Ladysmith set to bury seven of its members who were killed when floods swept their vehicle into the river. Rescue teams recovered the bodies of Vincent Msimango, his wife, two children, brother, niece and nephew earlier this week, local news outlet Eyewitness News reported Saturday.

[Adapted from: <http://voanews.com>]

- 5.3.1. Identify the type of unforeseen occurrence in the article above (1)
- 5.3.2. Provide the name of the town that has been affected by the unforeseen occurrence. (1)
- 5.3.3. Explain THREE ways how the floods impacted the economy of KwaZulu-Natal. (3)
- 5.3.4. “As a country we must be able to ensure the safety and security of international tourist visiting South Africa”. Briefly explain the importance of ensuring the safety of tourists.. (2)

[32]

TOTAL SECTION C: 32

GRAND TOTAL: 100